



# THE Beat Herder FESTIVAL

## TICKET TERMS & CONDITIONS

1. You may be asked for proof of age upon arrival at the festival regardless of your ticket type. Please ensure you bring appropriate ID in case you are asked. Our bars operate a challenge 25 policy.
2. Adult Tickets can only be used by persons age 18 or over.
3. To comply with the festival's child protection policy, Youth Tickets (age 13-17) can only be bought by persons over the age of 30. Infant Tickets (under 2) and Child Tickets (age 2-12) can only be bought by persons over the age of 21.
4. By purchasing either an Infant Ticket (under 2), Child Ticket (age 2-12) or Youth Ticket (age 13-17), you are confirming that you are either the parent, legal guardian or nominated guardian of the youth, child or infant for whom you are purchasing.
5. Infant, Child and Youth ticket holders can only enter the festival with the person who purchased their ticket i.e. their parent, legal guardian or nominated guardian. Any Youth, Child or Infant ticket holder attempting to enter the festival without this person will be denied entry to the festival.
6. Each parent, legal or nominated guardian attending can accompany up to a maximum of 2 Youth, Child or Infant Ticket holders collectively.
7. Child, Youth and Infant Ticket holders must camp in the same location as their families.
8. Youth Ticket holders are not allowed in the main arena unaccompanied after 10pm. Youth Ticket holders must be accompanied by their parent/guardian at all times after 10pm.
9. Child/Infant Ticket holders are not allowed in the arena or campsites unaccompanied at any time.
10. All tiered tickets are exactly the same regardless of cost. There are no benefits to holding a higher tiered ticket.
11. All Adult Tickets are subject to a £5 refundable litter bond automatically added at the point of sale. This £5 will be refunded at the festival when the ticket holder returns a full bag of litter. Bin bags will be provided at the festival. There will be litter bond stations in the campsite and campervan fields. To ensure only one refund per ticket holder, refunds will be controlled through the use of wristbands provided when you first arrive at the festival.
12. All vehicles on site will require an appropriate Car Parking, Campervan or Car & Caravan pass. Please ensure this is visible in your windscreen before you arrive at the festival. Failure to do this could result in extra queuing, and passes bought on site will cost considerably more.
13. Ticket holders may be searched by security when entering the site.
14. No glass bottles or containers are permitted within the main arena. Alcohol brought from the campsite/campervan areas into the main arena will be limited to 4 cans or a reasonable equivalent in other vessels. Please support the onsite bars, they keep the festival going.
15. No animals will be admitted to the site with the exception of guide dogs or other assistance dogs.
16. No unauthorised sound systems are permitted on site.
17. Trading anywhere on site is strictly forbidden without specific prior permission.
18. Whilst every effort is made to ensure the full, advertised bill performs; tickets are for the event and not a specific artist/band. The festival management reserve the right to change the bill or running times without prior notice.
19. In the event of cancellation of the festival by the festival management, their responsibility for refund is limited to the face value (inclusive of the litter bond) of the ticket only.
20. Ticket holders consent to the photography and filming/sound recording of the event as members of the audience. Images and footage may be used for promotional purposes.
21. The land surrounding the festival is private property and trespassers could be prosecuted.
22. No fires are permitted except in designated pits. Camping stoves and barbeques must be raised off the ground. Please do not use camping stoves or gas lanterns in tents or other enclosed spaces.
23. Tickets are strictly non-refundable.