

TICKET TERMS AND CONDITIONS

The possession of this ticket shall constitute an acceptance by the holder of the terms and conditions detailed below and imply an undertaking on the part of the holder to observe them.

You may be asked for proof of age upon arrival at the festival regardless of your ticket type. The only form of ID we accept is a passport, driving license or one of the Government approved proof of age cards, such as the Citizen Card or the Validate card, which bear the PASS logo. We don't accept photocopies of passports or driving licenses. If you are worried about losing your passport or driving license on site we recommend applying for the PASS card.

Every person attending the Beat-Herder Festival must be in possession of a valid, age appropriate ticket. An adult ticket is for persons aged 18 years and over. Youth Tickets are for persons between the aged 13-17, Child tickets are for those between 2 and 12 and Infant tickets are for those under 2 years of age. At the festival entrance, anyone aged under 18 must be accompanied by a responsible adult over the age of 25, with a maximum ratio of 2 under 18's to 1 responsible adult. Your accompanying adult must be with you when you enter the arena, and when you enter or exit the festival campsite. Under 18's must camp in the same location as their responsible adult.

To comply with the festival's child protection policy, Infant, Child and Youth tickets can only be bought by persons over the age of 25. By purchasing an Infant/Child/Youth ticket you are confirming that you are either the parent, legal guardian or nominated guardian of the infant/child/youth for whom you are purchasing. Likewise, if you purchase an adult ticket, you are confirming you will be 18 years or over on the 15th July 2016.

If in the opinion of the entrance staff you appear to be under the age of 18, and you hold an adult ticket, you will be asked to produce identification. If no identification can be provided and you have no responsible adult aged over 25 with you, you will be presented with a temporary paper wristband and will only be able to camp in our designated campsite for persons who are unable to prove their age. In addition, you will not be able to gain access to the arena or additional attractions associated with the festival. In our designated underage campsite we will have a team of helpers who will be on hand to help you provide evidence that you are 18 years or over. This may involve a phone call to your parents, allowing someone to bring your correct identification to the festival site, or provide information that will help prove that you are over 18. Once satisfactory checks have been made and we are sure you are 18 or over, you will be issued with an adult wristband and allowed access to the entire festival site. Unfortunately, if no proof of age can be provided, you will either need to arrange someone to collect you, or remain in the underage campsite until the end of the festival.

Beat-Herder Festival operates a zero tolerance policy towards underage drinking. If you are under 18 and found in possession of alcohol, your items will be confiscated and you risk being ejected from the festival site.

All tiered tickets are exactly the same regardless of cost. There are no benefits to holding a higher tiered ticket.

All Adult Tickets are subject to a £5 refundable litter bond automatically added at the point of sale. This £5 will be refunded at the festival when the ticket holder returns a full bag of litter. Bin bags will be provided at the festival. There will be litter bond stations in the campsite and campervan fields. To ensure only one refund per ticket holder, refunds will be controlled through the use of wristbands provided when you first arrive at the festival.

All vehicles on site will require an appropriate Car Parking, Campervan or Car & Caravan pass. Please ensure this is visible in your windscreen before you arrive at the festival. Failure to do this could result in extra queuing, and passes bought on site will cost considerably more.

Ticket holders may be searched by security when entering the site.

No glass bottles or containers are permitted within the main arena. Alcohol brought from the campsite/campervan areas into the main arena will be limited to 4 cans or a reasonable equivalent in other vessels. Please support the onsite bars, they keep the festival going.

No animals will be admitted to the site with the exception of guide dogs or other assistance dogs.

Illegal substances or any item reasonably considered for use as a weapon will be confiscated and the person found in possession may be passed to the police. Unauthorised soundsystems, spray paint and drones or unmanned aerial vehicles are not permitted on site.

Trading anywhere on site is strictly forbidden without specific prior permission.

Whilst every effort is made to ensure the full, advertised bill performs; tickets are for the event and not a specific artist/band. The festival management reserve the right to change the bill or running times without prior notice.

In the event of cancellation of the festival by the festival management, their responsibility for refund is limited to the face value (inclusive of the litter bond) of the ticket only.

Ticket holders consent to the photography and filming/sound recording of the event as members of the audience. Images and footage may be used for promotional purposes.

The land surrounding the festival is private property and trespassers could be prosecuted.

No fires are permitted except in designated pits. Camping stoves and barbeques must be raised off the ground. Please do not use camping stoves or gas lanterns in tents or other enclosed spaces.

Tickets are strictly non-refundable.